

HOTEL RULES
ACCOMMODATION FACILITY – GRAND HOTEL PERMON**,**
Pribylina no. 1486
Valid from 01. 01. 2009

Business name: ***Tatranský Permon, a. s.,***
Address: Pribylina 1486, 032 42 Pribylina, IČO: 31 664 571
Registered in the Company Register, District Court in Žilina, section Sa, insert no. 10359/L

1. Only guests with a booking and confirmation for services from the provider, or have a concluded contractual relationship made at the place of stay with the provider, or have a stay registered with the provider, can be accommodated in Grand Hotel Permon. Upon arrival at the reception the guest should provide either their personal ID, passport or similar valid form of identification. Registration of foreigners is undertaken in accordance with special legal regulations.
2. In the event of special circumstances arising Grand Hotel Permon can offer the guest accommodation other than that originally booked insofar that it does not differ greatly from the confirmed booking.
3. On the basis of the booked accommodation the provider is bound to accommodate the guest over the period from 03:00 p.m. to no later than 12:00 p.m.. Up to this time they shall reserve the room for the guest unless otherwise agreed upon in the booking. If the guest has not checked in after this period expires, the hotel may dispose of the room as they deem.
4. When departing, the guest shall check out at the hotel reception no later than 10:00 a.m. By this time they shall free the room unless otherwise agreed upon in advance. If the guest does not comply to this the provider is within their rights to invoice the guest for the following day's stay.
5. If a guest wishes to check-in prior to 03:00 p.m. shall pay for the previous day's stay unless otherwise agreed upon in advance.
6. The provider shall implement cancellation terms and fees in accordance with the commercial terms in the event of cancellation of the booked and confirmed services:
 - a) 1-5 days (inclusive) prior to commencement of stay, the cancellation fee is 100% of the price of the booked services,
 - b) 5-14 days (inclusive) prior to commencement of stay, the cancellation fee is 50 % of the price of the booked services,
 - c) there is no cancellation fee if the booked services are cancelled more than 14 prior to commencement of stay.
 - d) The provider has the right to quash cancellation fees based on individual consideration, whereby this does not apply to cancellation terms and cancellation fees based on individual contractual relationships concluded in writing.
7. Guests shall pay for the booked stay and provided services in accordance with the valid price list either in advance or no later than upon checking in. This does not apply to payment terms based on individually contractual agreed terms.
8. Differences between the price of the booked and price of the actual provided services shall be resolved either by payment of a surcharge or refund when checking out.
9. Guests are not permitted to make any changes to the equipment or furnishings in their room or social areas of the Grand Hotel Permon, nor to tamper with electrical

- appliances or other installed items without the specific agreement of the responsible hotel personnel or management.
10. In Grand Hotel Permon and particularly in their room guests are not permitted to use their own electrical or gas powered portable devices. This restriction does not apply to the use of electrical appliances installed in the room or to electrical appliances for the guests' personal hygiene (electric shavers, hair dryers etc.).
 11. Smoking is only permitted in the designated smoking areas in Grand Hotel Permon.
 12. Due to safety reasons it is not permitted to leave children under the age of 10 alone without any adult supervision in the rooms and other areas of Grand Hotel Permon. In the event of accident or other unforeseen circumstances the child is under the responsibility of the person with whom the child was registered upon commencement of stay at Grand Hotel Permon.
 13. Guests are not permitted to take sports equipment or other items into their room or other areas not specifically designated as such. These items must be placed in the rooms designated for such use, cloakroom, ski room, etc. on the 8th floor, the key to which can be picked up from the hotel reception upon request.
 14. Guests are bound to observe nighttime quiet between the hours of 10:00 p.m. and 06:00 a.m. Only upon agreement from the responsible hotel personnel or management are social activities permitted after the hours of 10:00 p.m. and that in areas designated for such use.
 15. Guests staying in the hotel are permitted to receive visitors only in the designated social areas of Grand Hotel Permon. Guests are permitted to receive visitors to their room only with the specific agreement of the responsible personnel from the accommodation dept. of Grand Hotel Permon or Grand Hotel Permon management and that between the hours of 08:00 a.m. and 10:00 p.m.
 16. Prior to leaving their room in Grand Hotel Permon, guests are bound to turn off all taps, switch off all lights in the room and adjoining areas of the room, switch off all electrical appliances found in the room, close the balcony door and close or lock their hotel room with the security card provided (or key), and hand these in at reception of Grand Hotel Permon, unless otherwise agreed with management of the accommodation dept. of Grand Hotel Permon.
 17. The hotel operator is responsible for items brought by the hotel guests into those areas that are designated for accommodation or for storing of said items. Items brought in are items brought in by guests to those areas designated for their stay or are stored in defined places or were handed in to those areas provided for by the hotel operator or to responsible personnel of the hotel operator. This responsibility is governed by the statutes of § 758 Civil Code.
 18. Due to conflict with the valid legal regulations of the Slovak Republic concerning hotel bathing pools, dogs and other animals are not permitted in the hotel.
 19. Guests are responsible for any damage they cause to hotel property in accordance with the valid legal regulations of the Slovak Republic.
 20. The car park by the Grand Hotel Permon is not operated by the Grand Hotel Permon.
 21. Complaints, claims made by guests, or comments and suggestions about improving hotel services are welcomed by Grand Hotel Permon management, or they should be made in accordance with the terms of the Grand Hotel Permon Claims Terms that are displayed in the hotel reception.

Pribylina, dated 31. 12. 2008

Ing. Vladimír Štefanovský
executive officer, a.s. v.r.