



grand hotel **permon** ★★★★★



MAGICKÉ Miesto ODDYCHU A ZDRAVIA

Commercial terms

Cancellation fee

Cancellation fee is understood to be an agreed upon contractual fine.

I. Cancelling accommodation booking (viz. one booking up to 10 rooms):

1. In the event of a booking cancellation 1-5 days (inclusive) prior to commencement of stay the cancellation fee is 100 % of the price which is calculated as the deposit fee from the price of the booked services.
2. In the event of a booking cancellation 6-14 days (inclusive) prior to commencement of stay the cancellation fee is 50 % of the price which is calculated as the deposit fee from the price of the booked services.
3. There is no cancellation fee if the booking is cancelled more than 14 days prior to commencement of stay.
4. Deposit payment is understood as the defined price of all already booked services as shown in the issued booking confirmation.

II. Cancelling group booking (viz. one booking 10 or more rooms):

1. In the event of a group booking cancellation 1 to 14 days (inclusive) prior to commencement of stay the cancellation fee is 100 % of the price which is calculated as the deposit fee from the price of the booked services.
2. In the event of a group booking cancellation 15-30 days (inclusive) prior to commencement of stay the cancellation fee is 70 % of the price which is calculated as the deposit fee from the price of the booked services.
3. In the event of a group booking cancellation more than 30 days prior to commencement of stay there is no cancellation fee.
4. Deposit payment is understood as the defined price of all already booked services as shown in the issued booking confirmation.

Cancellation is by means of written announcement that the person who made the booking wants to cancel the said booking. The announcement of cancellation must be signed by the authorised person in whose name the booking was made.

A record of the cancellation must be sent either by fax to: 052/4490133 or a scanned copy by e-mail to: rezervacie@hotelpermon.sk, or to the e-mail address of the person with whom the client communicated with concerning the relevant booking.

In the event that the cancellation announcement does not show the necessary details or does not announce said reasons in a descriptive manner then the cancellation is deemed to be invalid and ineffective.

Payment terms

I. Accommodation booking (viz. one booking up to 10 rooms):

deposit payment 14 days prior to commencement of stay to the sum of 100 % of the price of the booked services per issued confirmation of booking.

II. Group booking (viz. one booking 10 or more rooms):

deposit payment 60 days prior to commencement of stay per issued deposit invoice (resp. confirmation of booking) to the sum of 60 % of the calculated price of the booked services.

If the deposit has not been paid by the day per relevant payment terms, the booking is deemed to be unconfirmed and the hotel is within their rights not to guarantee to offer the booked services.